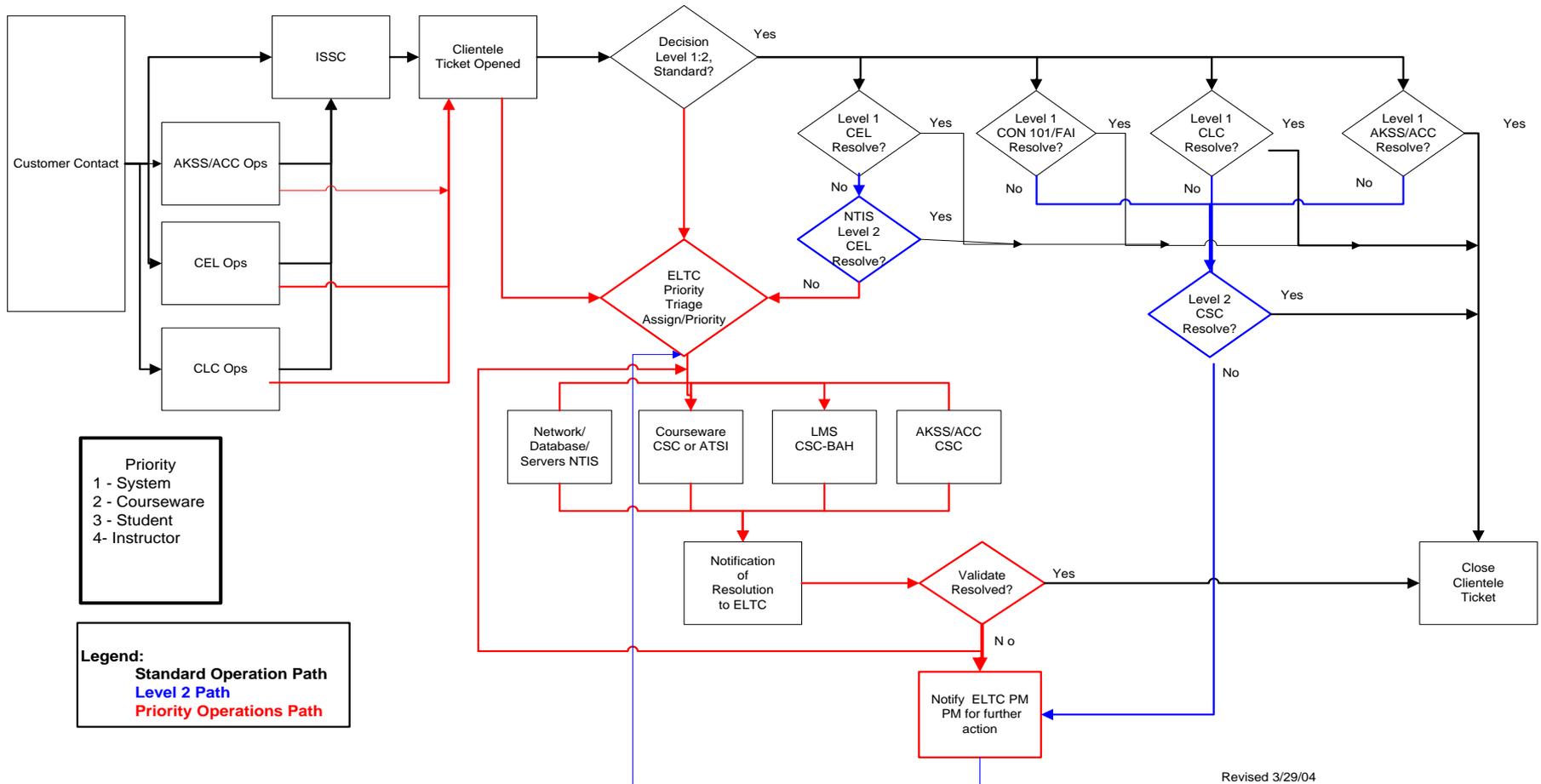




Integrated e-learning Helpdesk Support

Priority Workflow Process



Single integrated, customer focused, “e-learning” helpdesk support, ticket prioritization, and workload management process